TEMPLATE E

Video-Call and Remote-Help Setup

Chapter 6

App or method: _____ (example only, not an endorsement). Standing time: _____.

- ☐ The parent agreed to this setup, including any speaker that can listen or any camera that can show the room.
- ☐ One device, one icon, on the first screen, with a name they recognize.
- ☐ The device stays on the same table and has a charger there.
- ☐ They can answer a call with one or two taps.
- ☐ They can place a call to one person with one or two taps, or a helper places it.
- ☐ A test call worked in both directions.
- ☐ A large-print card shows the taps, and a screenshot or photo is in the binder.
- ☐ A phone-call backup is on the calendar at the same time.
- ☐ Other helpers know the time and will not stack surprise calls.
- ☐ Mute or camera-off steps are written down, if they apply.